

PATIENT INTERVIEW INFORMATION SHEET

Version 2.0

The Nasal Airway Obstruction Study NAIROS

Interview study

Thank you for agreeing to be contacted about taking part in a telephone interview. This is completely optional. You can agree to be interviewed even if you did not want to take part in the main study.

Why are you interviewing people?

- We would like to understand and improve how medical staff provide information to patients about the treatment of blocked noses.
- We would like to hear your views on NAIROS – the information you were given and your questions about the study.
- For the patients who take part in NAIROS, we want to understand their experience of the study and their treatment.
- The information we learn will help us improve patient care for people with a blocked nose (nasal airway obstruction).

Do I have to take part in an interview?

No, it is entirely up to you. If you decide not to take part, or to withdraw from the interview at any point, your decision will be respected and the standard of your care will not be affected. Consent to be interviewed is completely separate to the main study.

What happens next?

We want to speak to as many people as we can, but we might not be able to contact every one. If we do contact you, a researcher from Newcastle University or the University of Bristol will contact you first, usually by telephone. They will answer any questions you have and agree a date and time with you to do the interview.

1st Interview: we will call you within a few weeks after you were invited to take part in the main study. We would like to find out your thoughts on NAIROS and about why you decided to take part or decided not to take part. If you didn't agree to take part in the main study this will be your only interview.

What happens in the interview?

We will ask you some questions to check you are happy to be interviewed. A recorder will be switched on and we will ask you to confirm your consent for the record.

2nd Interview: If you agreed to take part in the main study we will call you again around the time of either your 6 or 12 month follow up visit. This is to find out more about your experience of the treatment group you were in and of taking part in NAIROS. There will be no more than 2 interviews per person.

- The interview will take around 45 minutes.
- The interview will also be audio-recorded.
- We will ask some questions to find out what you think about NAIROS and how you made your decision to take part or not. We accept you have made your decision and we don't want to change this.
- We will telephone you so that you do not have to pay for the call.

How will the interview be used?

The conversation will be written out in full (a transcript) and used by the researchers. Your name and any personal details will be removed from the written version. We hope to publish the results of the study in medical journals, which may include using anonymised quotes from the interview. Researchers may use anonymised extracts from the interview transcripts for future research studies, publications and presentations that arise from these, and teaching and training.

We may wish to use quotes from your interview as part of teaching or presentations at academic meetings or in publications. If we do use any of your data, all the quotes will be anonymised so that you cannot be recognised from any of the information we present. We may also use the data collected (from interviews) in our future research and publications looking at common issues across studies. You will not be identified in any way whatsoever, in any report or publication that uses quotations from your interview. Please indicate on the consent form if you are happy for us to use your interview data in the above ways.

What will happen to my data?

At the end of the study, the anonymised transcriptions will be stored in an online database, which can be accessed by approved individuals who are interested in conducting their own analyses of the data. These individuals will have to submit an application to do this, which will be assessed by an independent committee. All data will be anonymised before they are made available, and there will be no way to identify you or any other individuals mentioned in your interviews. Sharing access of research data and findings is considered good research practice and is a requirement of many funding bodies and scientific journals. Sharing data helps to maximise the impact of money invested into conducting research studies, and can encourage new avenues of research. This only relates to the anonymized transcript – the recording of the interview will not be shared with anyone outside the NAIROS research team. The recording will be kept securely for 10 years in case we want to check the transcript but then it will be deleted.

Further Supporting Information

What will happen if I don't want to carry on with the interview study?

You can withdraw at any time without giving a reason. If you withdraw from the study during or after the interview we will ask you if we can use any information collected up to your withdrawal for our research. If you do not want us to use your information it will not be used and will be deleted from our file.

Will my taking part in the study be kept confidential?

Yes.

- Any recordings of your voice and interview transcripts (written out version) will be kept securely at Newcastle University and the University of Bristol.
- We will use a number to identify you instead of your name. We will remove anything else that could identify you (anonymised).

- The anonymised transcripts will be kept to help with future research, teaching and training.
- Information about you will be looked at by people directly involved in the study, as well as by people who are checking it is running as it should. This may include staff from the Newcastle Clinical Trials Unit at Newcastle University, and the University of Bristol as they are managing the study. It may also include regulatory authorities, sponsor and funder.

If you tell us something in the interview that makes the researcher think either you or someone else is at risk of harm, we may need to tell someone else. We would tell you before we did this.

What do I do now?

If we contact you, a member of the NAIROS team will get in touch, usually by telephone or email. Please let them know whether you would like to take part.

Thank you for thinking about taking part in our research. Please find study team contact details below.

Further information and contact details

You can find more information on our study website: www.nairos.co.uk

If you have any further questions, or if you are unhappy about any aspect of this study, please contact:

Qualitative Lead, University of Newcastle

Institute of Health & Society
Newcastle University
The Baddiley Clark Building
Richardson Road
Newcastle Upon Tyne
NE2 4AX

Email: qualitative.nairos@newcastle.ac.uk

Qualitative Lead, University of Bristol

School of Social and Community Medicine
University of Bristol
Canyngge Hall
39 Whatley Road
Bristol
NS8 2PS

Email: _qualitative.nairos@newcastle.ac.uk

Chief Investigator: Mr Sean Carrie

Department of ENT Surgery, Freeman
Hospital
High Heaton
Newcastle Upon Tyne
NE7 7DN

If you should wish to make a formal complaint, you can do this through the National Health Service complaints procedure. Details can be obtained from the Patient Advice and Liaison Service (PALS <http://www.pals.nhs.uk/>) at your local hospital.